

How to Access Avaya Aura Voicemail Remotely

Solution

Call in externally from any phone or cell phone to access Avaya Voicemail using your Avaya extension and Avaya password.

Two options to access and listen to Avaya Voicemail remotely from any external phone system or cell phone.

Option 1: Call your Avaya phone.

Call your telephone number, when the recording/greeting starts, press **, then press # when you hear the option to access your mail box. When prompted to enter your "mailbox number" enter your 5-digit extension (Example - 75421). You will then hear your name and will be prompted for your Voicemail password. Enter password then press #. You can now listen to voice mail and follow the prompts.

Option 2: Call the Avaya system.

Call (855)207-6101. When prompted, press # to access your mail box. Next, you are prompted for your mailbox number, enter your 5-digit extension (Example - 75421). You will then be prompted for your Voicemail password. Enter password then press #. You can now listen to voice mail and follow the prompts.

Note: Password is the same Password that you use on your Avaya phone.

Details

Call in externally from any phone or cell phone to access Avaya Voicemail. Listen for system prompts. Enter your Avaya extension and Avaya password when prompted.

Symptoms

Keywords Avaya Voicemail, access Avaya Aura Voicemail remotely, dial in to access Avaya Voicemail, external access to voice mail, call in from your cell phone to access Avaya voice mail remote

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